



明明旅遊有限公司

MING MING TRAVEL SERVICES S B

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MING MING TRAVEL SERVICES SDN BHD

General Terms and Conditions

Tour Prices

Unless specified in the respective tour packages, all tour prices quoted are exclusive of all airfares, airport Tax, tipping, travel insurance, personal expenses, meals and accommodation. Tour prices are subject to change. Tour duration is inclusive of travelling time and sequence of tour itinerary may change. You may travel with other people on this tour.

Reservation

Reservation for tours and accommodations must be made in writing either by telefax or e-mail

Confirmation

Upon confirmation of tour either by telefax or e-mail, a deposit of 20% of tour price per person must be paid. The balance to be made 30 days before arrival at the destination. Failure to comply may result in the cancellation of all reservations without prior notice.

Amendments/Cancellations

All Amendments/Cancellations must be notified and acknowledged in writing either by telefax or e-mail. Hotels, Carriers, Restaurants, Contractors or any other companies relating to the services provided, will charges cancellation fees depending on the circumstances. If any such charges are levied, these charges will be billed to you through Ming Ming Travel Services Sdn Bhd.

If it is necessary to cancel your bookings, our cancellation charges are:

1. Between 14 to 07 days commencement before arrival, 40% of total price
2. 6 days or less before arrival, 50% of total price.
3. No show – A 100% charge will be levied and payable to Servcing Agent.
4. For service NOT UTILISED, there be NO REFUND made for any part of services, tours hired, meals etc once the trip has departed from the place or origin.

Liability

The company only acts as agent for travel agents, airlines, hotels, restaurants, transport carriers and all other contractors and as such, shall not be liable for any damage and loss to the clients's personal property or any damage and injury to their person and loss of life or any delay and cancellation of their transfers, tours and other bookings and servcies howsoever sustained or caused.

Ming Ming Travel or its agents reserve the right to make such amendments, changes and alterations without notice to any of its advertised itineraries and scheduled routes if it is of the view that it is necessary to do so due to weather, road and sea conditions or if for any reasons whatsoever it is of the opinion that it is in the interest of all parties concerned.

Travel Insurance

We strongly recommend tourist to travel with insurance cover.